



De Young, Bret <bret_deyoung@nps.gov>

Verizon on Mount Washburn Yellowstone

4 messages

De Young, Bret <bret_deyoung@nps.gov>

Tue, Jul 8, 2014 at 4:24 PM

To: "Kelly, Jeff" <Jeff.Kelly@verizonwireless.com>

Cc: Patrick Navaille <pat_navaille@nps.gov>, Tom Schwartz <Thomas_Schwartz@nps.gov>, Dustin Sene <Dustin_Sene@nps.gov>, Andy Bilton <Andy_Bilton@nps.gov>, George Herrman <george_herrman@nps.gov>

Hi Jeff,

Reports from the District Rangers at Tower and Canyon and my own personal observations indicate little improvement in Verizon coverage at Canyon Village and a reduction in service at the Tower/Roosevelt area. At Canyon voice calls have improved a small amount (less drops, more bars) but there are now long delays when placing calls. The ability to text and pull down data has definitely decreased.

Would additional downtilt on some or all of the sectors improve service in the Tower and Canyon developed areas? Yellowstone's intent described in the Wireless Communications Plan EA was not to cover roadways and backcountry. Covering developed areas is the intent of the Plan and is where the greatest concentration of customers access the site.

If I can help in any way please let me know and any efforts are appreciated.

Thank you,

Bret

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Herrman, George <george_herrman@nps.gov>

Wed, Jul 9, 2014 at 5:47 AM

To: Bret De Young <bret_deyoung@nps.gov>

I was at the canyon ranger station yesterday and only had one bar. No improvement was seen in any way. No change.

[Quoted text hidden]

Navaille, Patrick <pat_navaille@nps.gov>

Wed, Jul 9, 2014 at 11:06 AM

To: "De Young, Bret" <bret_deyoung@nps.gov>

Cc: "Kelly, Jeff" <Jeff.Kelly@verizonwireless.com>, Tom Schwartz <Thomas_Schwartz@nps.gov>, Dustin Sene <Dustin_Sene@nps.gov>, Andy Bilton <Andy_Bilton@nps.gov>, George Herrman <george_herrman@nps.gov>

Thanks Bret. FYI -- Just heard from locals this morning that service took another nose dive...

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